yuno-energy

PRODUCT SPECIFIC TERMS AND CONDITIONS

Variable Smart Day/Night/Peak Plan

Valid from 26th February 2025

PRODUCT SPECIFIC TERMS AND CONDITIONS

Variable Smart Day/Night/Peak Plan - Valid from 26th February 2025

1. These Product Specific Terms and Conditions

1.1 These Product Specific Terms and Conditions (as amended from time to time) apply specifically to the services associated with the Variable Smart Day/Night/Peak Plan (the "Variable Smart Day/Night/Peak Plan T&Cs") and are incorporated into the Contract (as defined in the General Terms and Conditions which can be found at www.yunoenergy.ie/termsandconditions), between Yuno Energy ("Yuno Energy" or "we", "us" or "our") and a person who agrees to enter into a Contract for the Supply of Energy with us ("Customer" or "you").

1.2 In the event of any conflict between these Variable Smart Day/Night/Peak Plan T&Cs and our General Terms and Conditions these terms will prevail. Any defined terms in these Product Specific T&Cs will have the meaning given to them as defined in the General Terms and Conditions.

1.3 The Contract shall commence on the date that you sign up to Yuno Energy and agree to our General Terms and Conditions and will continue for a period of one (1) calendar year from that date (the "Initial Period").

1.4 The Variable Smart Day/Night/Peak Plan will apply for the term specified in clause 1.3, after which point you will be moved to the Yuno Energy Standard Smart Plan.

1.5 Should you terminate the Contract after the 14-day cooling off period but prior to the expiry of the Initial Period or without providing us with the required 30 days advanced notice of your intention to cancel a €100 termination fee will be applied to your account.

1.6 Yuno Energy reserves the right to withdraw the Variable Smart Day/Night/Peak Plan without notice at any time prior to the commencement of the contract.

All other charges are subject to change in accordance with our Standard Terms and Conditions.

2. Variable Smart Day/Night/Peak Plan Offer

2.1 This Variable Smart Day/Night/Peak Plan is only available to new Yuno Energy electricity customers.

2.2 Pricing is subject to and dependent on your location and your meter configuration code.

Paperless Tariff

2.3 The Variable Smart Day/Night/Peak Plan is a paperless Tariff. To avail of the Variable Smart Day/Night/Peak Plan you must download our mobile App and provide us with your correct e-mail address at the time of entering into the Contract in order to receive your Energy Bill. We shall use this email address to notify you that your Energy Bill is available in your App.

2.4 We reserve the right to change your Tariff from the Variable Smart Day/Night/Peak Plan to another Tariff or otherwise terminate the Contract, if you:

2.4.1 want to receive paper Energy Bills; or
2.4.2 are unable to download or login into our App; or
2.4.3 do not provide us with a valid up-to-date email address.

Smart Meter

2.5 The Variable Smart Day/Night/Peak Plan is dependent on us obtaining your half hourly metering data from ESBN, accordingly if you wish to sign up to the Variable Smart Day/Night/Peak Plan you must have a smart Meter installed. Due to applicable industry rules for smart metering once you move to the Variable Smart Day/Night/Peak Plan, it is not possible to revert back to a non-smart Tariff.

2.6 If you no longer wish to provide ESBN or us with your half hourly smart metering data you will become ineligible to avail of Variable Smart Day/Night/Peak Plan. We reserve the right to move you to a different Tariff or terminate the Contract. If you move to another Tariff we may request a deposit from you.

2.7 If the signal from your smart Meter is not sufficient to support the transfer of half-hourly data to us via ESBN, we will contact you to discuss other suitable Tariffs.

2.8 Consumption insights in your App will only be available 30 days after the installation of a smart Meter.

3. Billing, Charges & Payment

3.1 We will issue your Energy Bill in accordance with the processes set out in Clause 11 of the General Terms and Conditions. In addition to those terms, the following terms apply:

3.1.1 On signing up to the Variable Smart Day/Night/Peak Plan, you will be required to make an advanced payment which will be calculated based upon your predicted consumption.

3.1.2 You can choose the date on which you wish to be billed and charged in the App. Your Energy Bill may be issued on the same day that the payment is deducted from your card.

3.1.3 You must pay your Energy Bill to the specific payment conditions of your Tariff. If you fail to pay us by an agreed payment date, we reserve the right to change our payment collection date and we will notify you in advance of doing this.

3.1.4 Should you fail to pay by one of the payment methods agreed between us at signup, we may change the frequency of your Energy Bills. We may also require you to pay a security deposit. We may also charge you any reasonable costs incurred by us in relation to collecting any overdue payments from you.

3.1.5 We reserve the right to move you to another Tariff if you breach the Contract.

3.1.6 Our Unit rates will be charged under the following three time periods:

- Day kWh rate is applicable to usage between 08:00 - 23:00 everyday. (excluding Peak Times)
- Night kWh rate is applicable to usage between 23:00 - 08:00 everyday
- Peak kWh rate is applicable to usage between 17:00 – 19:00 everyday

4. Welcome Bonus (if applicable)

4.1 Welcome bonus signifies a rebate offered by us the company to you the customer. It is offered at the sole discretion of the company and may be applied to your account over the duration of the initial term and is subject to the successful payment of your advanced credit.

4.2 You will only be entitled to receive a welcome bonus if it is offered to you by the company at the point of sign up. Any new welcome bonus offers will not be retrospectively applied to existing customers.

4.3 The welcome bonus is available to new Yuno Energy customers only that sign up for this and is subject to a minimum initial term as set out in clause 1.3.

4.4 The Welcome bonus is applied to your Yuno Energy electricity account, no cash alternatives will be offered.

4.5 Should you terminate this Contract within the initial term as specified in clause 1.3 we reserve the right to withdraw the welcome bonus and debit your account for an amount up to the value of the welcome bonus received.

4.6 Only one welcome bonus will apply per MPRN in a twelve-month period.

4.7 The welcome bonus offer can be withdrawn without notice at the discretion of the company.

Smart Electricity Variable Discount

26th October 2026

24hr Urban	Ex VAT	Inc VAT
Day Unit Rate*	37.97 cent/kWh	41.39 cent/kWh
Night Unit Rate*	23.93 cent/kWh	26.08 cent/kWh
Peak Unit Rate*	43.72 cent/kWh	47.65 cent/kWh
Urban Standing Charge*	€242.87 Annually	€264.73 Annually
PSO*	€6.12 Annually	€6.67 Annually
EAB*		**€1,795.53**
24hr Rural	**Ex VAT**	**Inc VAT**
Day Unit Rate*	37.97 cent/kWh	41.39 cent/kWh
Night Unit Rate*	23.93 cent/kWh	26.08 cent/kWh
Peak Unit Rate*	43.72 cent/kWh	47.65 cent/kWh
Rural Standing Charge*	€299.30 Annually	€326.24 Annually
PSO*	€6.12 Annually	€6.67 Annually
EAB*		**€1,881.59**

For more information on estimated annual bill (EAB) and how it is calculated see here: www.yunoenergy.ie/estimated-annual-bill-faqs

Prices shown are including & excluding VAT of 9%. Signing up to Yuno Energy is subject to terms and conditions including a 12-month initial period. PSO levy amended 1st October yearly as directed by the CRU.

* - Variable - Pricing subject to change.