yuno-energy

PRODUCT SPECIFIC TERMS AND CONDITIONS

Electric Vehicle Discount Plan - 24hr with Night Assist

Valid from 24th April 2025

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1. These Product Specific Terms and Conditions

1.1 These Product Specific Terms and Conditions (as amended from time to time) apply specifically to the services associated with the Electric Vehicle Discount Plan Tariff (the "Electric Vehicle Discount Plan T&Cs") and are incorporated into the Contract (as defined in the General Terms and Conditions which can be found at www.yunoenergy.ie/termsandconditions), between Yuno Energy ("Yuno Energy" or "we", "us" or "our") and a person who agrees to enter into a Contract for the Supply of Energy with us ("Customer" or "you").

1.2 In the event of any conflict between these Electric Vehicle Discount Plan T&Cs and our General Terms and Conditions these terms will prevail. Any defined terms in these Product Specific T&Cs will have the meaning given to them as defined in the General Terms and Conditions.

1.3 The Contract shall commence on the date that you sign up to Yuno Energy and agree to our General Terms and Conditions and will continue for a period of one (1) calendar year from that date (the "Initial Period").

1.4 The Electric Vehicle Discount Plan Tariff will apply for the term specified in clause 1.3, after which point you will be moved to the Yuno Energy Electric Vehicle Standard Price Plan Tariff.

1.5 Should you terminate the Contract after the 14 day cooling off period but prior to the expiry of the Initial Period or without providing us with the required 30 days advanced notice of your intention to cancel a €50 termination fee will be applied to your account.

1.6 Yuno Energy reserves the right to withdraw the Electric Vehicle Discount Plan Tariff without notice at any time prior to the commencement of the contract.

1.7 The unit rate and standing charges are subject to change in accordance with our Standard Terms and Conditions.

2. Electric Vehicle Discount Plan Offer

2.1 This Electric Vehicle Discount Plan Tariff is only available to new Yuno Energy electricity customers.

Paperless Tariff

2.2 The Electric Vehicle Discount Plan Tariff is a paperless Tariff. To avail of the Electric Vehicle Discount Plan Tariff you must download our mobile App and provide us with your correct e-mail address at the time of entering into the Contract in order to receive your Energy Bill. We shall use this email address to notify you that your Energy Bill is available in your App.

2.3 We reserve the right to change your Tariff from the Electric Vehicle Discount Plan Tariff to another Tariff or otherwise terminate the Contract, if you:

2.3.1 want to receive paper Energy Bills; or

2.3.2 are unable to download or login into our App; or

2.3.3 do not provide us with a valid up-to-date email address.

Smart Meter

2.4 The Electric Vehicle Discount Plan Tariff is dependent on us obtaining your half hourly metering data from ESBN, accordingly if you wish to sign up to the Electric Vehicle Discount Plan Tariff you must have a smart Meter installed. Due to applicable industry rules for smart metering once you move to a Electric Vehicle Discount Plan Tariff, it is not possible to revert back to a non-smart Tariff.

2.5 If you no longer wish to provide ESBN or us with your half hourly smart metering data you will become ineligible to avail of the Electric Vehicle Discount Plan Tariff. We reserve the right to move

you to a different Tariff or terminate the Contract. If you move to another Tariff we may request a deposit from you.

2.6 If the signal from your smart Meter is not sufficient to support the transfer of half-hourly data to us via ESBN, we will contact you to discuss other suitable Tariffs.

2.7 Consumption insights in your App will only be available 30 days after the installation of a smart Meter.

3. Billing, Charges & Payment

3.1 We will issue your Energy Bill in accordance with the processes set out in Clause 11 of the General Terms and Conditions. In addition to those terms, the following terms apply:

3.1.1 On signing up to the Electric Vehicle Discount Plan Tariff, you will be required to make an advanced payment which will be calculated based upon your predicted consumption.

3.1.2 You can choose the date on which you wish to be billed and charged in the App. Your Energy Bill may be issued on the same day that the payment is deducted from your card.

3.1.3 You must pay your Energy Bill to the specific payment conditions of your Tariff. If you fail to pay us by an agreed payment date, we reserve the right to change our payment collection date and we will notify you in advance of doing this.

3.1.4 Should you fail to pay by one of the payment methods agreed between us at signup, we may change the frequency of your Energy Bills and. We may also require you to pay a security deposit. We may also charge you any reasonable costs incurred by us in relation to collecting any overdue payments from you.

3.1.5 We reserve the right to move you to another Tariff if you breach the Contract.

3.1.6 Unit rates will be charged under the following two time periods:

- 24 hour kWh rate is applicable to usage between 08:00 – 08:00 everyday. (excluding Night EV times).
- Night EV kWh rate is applicable to usage between 02:00 - 06:00 everyday.

4. Welcome Bonus (if applicable)

4.1 Welcome bonus signifies a rebate offered by us the company to you the customer. It is offered at the sole discretion of the company and may be applied to your account over the duration of the initial term and is subject to the successful payment of your advanced credit.

4.2 You will only be entitled to receive a welcome bonus if it is offered to you by the company at the point of sign up. Any new welcome bonus offers will not be retrospectively applied to existing customers.

4.3 The welcome bonus is available to new Yuno Energy customers only that sign up for this and is subject to a minimum initial term as set out in clause 1.3.

4.4 The Welcome bonus is applied to your Yuno Energy electricity account, no cash alternatives will be offered.

4.5 Should you terminate this Contract within the initial term as specified in clause 1.3 we reserve the right to withdraw the welcome bonus and debit your account for an amount up to the value of the welcome bonus received.

4.6 Only one welcome bonus will apply per MPRN in a twelve-month period.

4.7 The welcome bonus offer can be withdrawn without notice at the discretion of the company.

24hr EV with Night Assist

19th June 2026

24hr Urban	Ex VAT	Inc VAT
24Hr Unit Rate*	33.67 cent/kWh	36.70 cent/kWh
EV Unit Rate*	11.11 cent/kWh	12.11 cent/kWh
Urban Standing Charge*	€306.60 Annually	€334.19 Annually
PSO*	€17.52 Annually	€19.10 Annually
EAB*		**€1,729.45**
24hr Rural	**Ex VAT**	**Inc VAT**
24Hr Unit Rate*	33.67 cent/kWh	36.70 cent/kWh
EV Unit Rate*	11.11 cent/kWh	12.11 cent/kWh
Rural Standing Charge*	€335.80 Annually	€366.02 Annually
PSO*	€17.52 Annually	€19.10 Annually
EAB*		**€1,792.26**

For more information on estimated annual bill (EAB) and how it is calculated see here: www.yunoenergy.ie/estimated-annual-bill-faqs

Prices shown are including & excluding VAT of 9%. Signing up to Yuno Energy is subject to terms and conditions including a 12-month initial period. PSO levy amended 1 December yearly as directed by the CRU.

* - Variable - Pricing subject to change.